FAQ’s

Is my child too ill for school?

<https://www.nhs.uk/live-well/is-my-child-too-ill-for-school/>

Please be assured, if you send your child to school and we decide they are too ill to be in school we will call you to collect them.

What if my child is refusing to go to school?

Call us, let us help. It is really important that we know about any issues that may make your child unsure about school. Missing sessions does not help a child learn about problem solving or the power of their voice. It is really important we show them that if they explain the issue to us we will try to help them sort it out.

What if I am not well enough to do the school run?

Call us and let us help! When you are unwell you do not need to also fulfil parenting duties, we may be able to offer a solution.

At any stage when attendance improves and returns to expected rate, normal monitoring practise resumes

Attendance does not improve: Strengths and Needs form completed, External agency referrals and county support requested by school

Attendance does not improve; Attendance Contract is put in place – this is an agreement of support between the school, parent and child. Parents are invited in to this meeting, but if they fail to attend the plan is put in place and actioned anyway

Attendance falls below 90%

Parents are informed and monitoring is continued

Attendance falls below 96%

All attendance is regularly monitored

Parent is called in for a meeting and attendance data is analysed for patterns and issues